

P21784.A01

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Matthew PLAN

Appln. No. : 10/084,176

Filed : February 28, 2002

For : DYNAMIC INTERACTIVE VOICE ARCHITECTURE

Group Art Unit: 2642



RECEIVED

JUN 10 2002

INFORMATION DISCLOSURE STATEMENT

Technology Center 2000

Assistant Commissioner of Patents
Washington, D.C. 20231

Sir:

In accordance with the duty of disclosure under 37 C.F.R. 1.56, 1.97-1.98, Applicant hereby calls the following documents to the Examiner's attention:

U.S. Patent No. 5,255,305 to SATTAR, issued October 19, 1993;

U.S. Patent No. 5,488,650 to GRECO et al., issued January 30, 1996;

U.S. Patent No. 5,737,393 to WOLF, issued April 7, 1998;

U.S. Patent No. 5,771,276 to WOLF, issued June 23, 1998;

U.S. Patent No. 6,014,427 to HANSON et al., issued January 11, 2000;

U.S. Patent No. 6,014,428 to WOLF, issued January 11, 2000;

U.S. Patent No. 6,067,357 to KISHINSKY, issued May 23, 2000;

U.S. Patent No. 6,212,178 to BECK et al., issued April 3, 2001;

U.S. Patent No. 6,259,444 to PALMER et al., issued July 10, 2001;

P21784.A01

U.S. Patent No. 6,314,167 to JOHNSON, issued November 6, 2001;

U.S. Patent No. 6,314,402 to MONACO et al., issued November 6, 2001;

U.S. Patent No. 6,321,198 to HANK et al., issued November 20, 2001;

A screen shot of an Internet website, entitled "Interactive Voice Response (IVR)", at <http://www.toshiba.com/taistsd/ivr.htm>, obtained no later than December 20, 2001;

A screen shot of an Internet website, entitled "Professional Voice-over for Telephone Systems", at <http://www.home.istar.ca/~talent/IVRprice.htm>, obtained no later than December 20, 2001; and

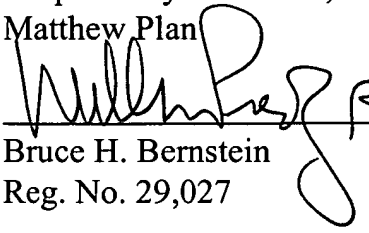
A screen shot of an Internet website, entitled "Strata CS Integrated Voice Response Applications", at http://www.toshiba/taistsd/stratacs_ivr.htm, obtained no later than December 20, 2001.

Applicant respectfully requests that the Examiner consider the above documents and cite the same. Copies of the above-noted documents are attached and have been listed on a PTO-1449 Form which is also attached hereto. Accordingly, the Examiner is requested to initial the appropriate spaces on the attached PTO-1449 Form and to return a copy of the form to the Applicant with the next official communication in the present application to confirm consideration of these documents.

P21784.A01

Should there be any questions regarding this paper, please contact the undersigned at the below listed number.

Respectfully submitted,
Matthew Plan


Bruce H. Bernstein
Reg. No. 29,027

RN 033630

June 4, 2002
GREENBLUM & BERNSTEIN, P.L.C.
1941 Roland Clarke Place
Reston, Virginia 20191
(703) 716-1191